

Conference Registration Coverage – Chapter Pays for Coverage:

What is Covered by the Registration Refund Program:

1. All Conference Registration Fees

All Conference Registration Fees will be fully refunded if cancellation occurs according to the Cancellation Rules outlined below.

2. All Hotel Fees

Hotel Fees that are invoiced through the Conference Registration system will be fully refunded if cancellation occurs according to the Cancellation Rules outlined below.

3. All Conference-Related Purchases

Any items or services purchased through the conference registration system, including event tickets, merchandise, workshops, or any other fees, will be fully refunded if cancellation occurs according to the Cancellation Rules outlined below.

Reasons for Cancellation and Refund Eligibility:

1. Injury/Sickness: Injury or sickness of the attendee or immediate family member under the age of 81.
2. Death: Death of the attendee or immediate family member who is under the age of 81.
3. Pre-Existing Conditions: Pre-existing condition of the attendee or immediate family member that unexpectedly prevents attendance.
4. Pregnancy Complications: Pregnancy complication of the attendee, unknown at the time of registration.
5. Birth of a Child: Birth of the attendee's child within 7 days prior to the event.
6. Criminal Assault: Attendee is the victim of an indictable criminal assault within 10 days of the event.
7. Public Transportation Disruption: Unexpected disruption or failure of public transportation.
8. Flight Cancellation/Rescheduling/Delay: Airline flight cancellation, rescheduling, or delay.
9. Vehicle Breakdown: Mechanical breakdown, accident, fire, or theft of the vehicle within 48 hours of event.
10. Jury Duty: Summons to attend court as a juror.
11. Court Witness Summons: Summons to appear as a witness in court proceedings.
12. Re-sit Examination: Requirement to re-sit an examination.
13. Examination Reschedule: Unforeseen change of date of an examination.
14. Property Damage: Burglary, fire, malicious damage, or flood at the delegate's residence or business.
15. Employer Mandate: Requirement by employer to move, remain at office, business trip, or appointment.
16. Military/Reserves/Emergency Services - Recall: Recalled or summoned to work.

17. Travel Warning: Government or local authority travel warning due to adverse weather.
18. Hurricane/Named Storm: Hurricane or named storm within 3 weeks of the event.
19. Redundancy: Unexpected compulsory redundancy of the delegate.
20. Identity Theft: Theft of identity papers (ID card or passport) within one month of the event.
21. Ticket/Voucher Theft: Theft of event ticket or voucher by break-in and/or assault.

What is the Price for Coverage:

The price for coverage is 7% of the Total Invoice for all purchases made through the Conference Registration System (Conference Fees, Hotel Fees, All Other Conference Related Purchases)

Example:

Registration Fees: \$1,000

Hotel Fees: \$1,500

All Conference Related Purchases: \$250

Grand Total: \$2,750

Refund Protection Program Cost: \$192.50

(\$2,750*7%=\$192.50)

How will I pay for coverage:

1. You will have the option to pay by check, credit card or ACH.

What are the rules for Cancelling Coverage:

1. If you purchase coverage and decide to cancel your coverage, the cancellation request **must be within 14 days of purchase AND more than 30 days from the start date of the conference.**
2. If you purchase coverage 30 days or less from the start date of the conference, your coverage purchase is non-refundable.